

# South Hams Overview and Scrutiny Committee



<b>Title:</b>	<b>Agenda</b>												
<b>Date:</b>	<b>Thursday, 16th March, 2023</b>												
<b>Time:</b>	<b>2.00 pm</b>												
<b>Venue:</b>	<b>Council Chamber - Follaton House</b>												
<b>Full Members:</b>	<p style="text-align: center;"><b>Chairman</b> Cllr Thomas <b>Vice Chairman</b> Cllr Smerdon</p> <p><i>Members:</i></p> <table><tr><td>Cllr Austen</td><td>Cllr Rose</td></tr><tr><td>Cllr Birch</td><td>Cllr Rowe</td></tr><tr><td>Cllr Chown</td><td>Cllr Spencer</td></tr><tr><td>Cllr Jackson</td><td>Cllr Sweett</td></tr><tr><td>Cllr Jones</td><td>Cllr Taylor</td></tr><tr><td>Cllr McKay</td><td></td></tr></table>	Cllr Austen	Cllr Rose	Cllr Birch	Cllr Rowe	Cllr Chown	Cllr Spencer	Cllr Jackson	Cllr Sweett	Cllr Jones	Cllr Taylor	Cllr McKay	
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<b>Interests – Declaration and Restriction on Participation:</b>	Members are reminded of their responsibility to declare any disclosable pecuniary interest not entered in the Authority's register or local non pecuniary interest which they have in any item of business on the agenda (subject to the exception for sensitive information) and to leave the meeting prior to discussion and voting on an item in which they have a disclosable pecuniary interest.												
<b>Committee administrator:</b>	Democratic.Services@swdevon.gov.uk												

<b>1. Apologies for Absence</b>	
<b>2. Minutes</b> to approve as a correct record the minutes of the Committee held on 12 January 2023;	<b>1 - 8</b>
<b>3. Urgent Business</b> brought forward at the discretion of the Chairman;	
<b>4. Division of Agenda</b> to consider whether the discussion of any item of business is likely to lead to the disclosure of exempt information;	
<b>5. Declarations of Interest</b>  In accordance with the Code of Conduct, Members are invited to declare any Disclosable Pecuniary Interests, Other Registerable Interests and Non-Registerable Interests including the nature and extent of such interests they may have in any items to be considered at this meeting;	
<b>6. Public Forum</b> A period of up to 15 minutes is available to deal with issues raised by the public;	<b>9 - 10</b>
<b>7. Better Lives for All Thematic Update: Communities</b>	<b>11 - 20</b>
<b>8. Six-monthly Update - Broadband</b>	<b>21 - 24</b>
<b>9. Customer Access Strategy &amp; Contact Centre Update</b>	<b>25 - 34</b>
<b>10. Task and Finish Group Updates</b> a) Consultation and Engagement Strategy – verbal update	
<b>11. O&amp;S Annual Work Programme - Latest Version</b>	<b>35 - 36</b>